



THE AUSTRALIAN **DOMAIN NAME** ADMINISTRATOR

COMPLAINTS FORM

To lodge a complaint against a registrar or reseller, you must complete this form and send it to auDA:

- by fax - 03 8341 4112
- by mail - 114 Faraday St, Carlton VIC 3053

PLEASE NOTE: auDA will not investigate your complaint unless you have attempted to resolve it directly with the registrar or reseller - see auDA's Complaints Policy for more information.

Your contact details:

| | |
|-----------------------|--|
| First Name | |
| Last Name | |
| Address | |
| State | |
| Postcode | |
| Contact phone number | |
| Contact fax number | |
| Contact email address | |

Your complaint details:

| | |
|--|--|
| Name of registrar/reseller you are making a complaint against | |
| Name of person(s) you have contacted at the registrar/reseller | |
| When did you first make a complaint to the company? | |
| Domain Name (if applicable) | |

Details of complaint (please attach any relevant documents, eg. copies of correspondence)

I acknowledge that:

- This form is for submitting complaints in relation to .au domain name registrars/resellers with respect to breaches of auDA policy.
- auDA reserves the right not to investigate a complaint that is frivolous, vexatious, abusive or offensive.