

CEO's Report

auDA Activities and Progress – 2008

Chris Disspain presented a brief overview of the last 12 months, and highlighted the auDA goals for the next 12 months.

Progress to-date, in point form:

- A major panel exercise was run on industry structure. The final report will be reviewed by the auDA Board 20 October 2008
- An independent Security Review was conducted on .au and the second level domains by Bernard Turcotte, ex-CEO of CIRA (the ccTLD manager of .ca). The results of the Security Review have been considered by the Security and Stability Advisory Committee who have now reported to the auDA Board. No major issues were highlighted on the security front with a few minor items which will be dealt with over coming months
- The Cyberstorm Exercise was held in March. Countries participating were Australia, New Zealand, USA, UK & Canada. Cyberstorm is due to be held next in 2010 and we will participate again
- auDA's 3 year Strategic Plan was published and is available on the website. It deals with the issues we are planning to handle over the next 18- 36 months. The Plan was subject to significant public consultation with major stakeholders
- Completed knowledge base document in the event of a major catastrophe
- Market research is being conducted on SME's who have registered a domain name within the last 6 months. The results will shape our education campaigns over the next 2 years

Progression plan, for the next 12 months, in point form:

- Working to improve the regulatory environment
- Working to improve liaison with all stakeholders especially government and registrars
- Working to improve the panel process which will be reviewed
- Registrant's appeals process to be launched next year
- Review registry and registrar contingency actions plans
- Review member and board structures to ensure best service is maintained to the internet community