auDA board nomination bio for Angelo Giuffrida

My name is Angelo Giuffrida and I am the co-founder and Chief Executive Officer of VentraIP Australia, Synergy Wholesale and Zuver Hosting and Domains - the largest privately owned auDA accredited registrar group with over 300,000 .au domain names under management.

The company has been a true bedroom-to-boardroom success story, starting with just 3 people working in a small home office to now employing 56 local staff in a 1,600sqm office space located in the south-east suburbs of Melbourne. We are proudly 100% Australian owned and operated, and have gone against the industry trend of offshoring to ensure a consistently high level of service to our customers and to support local jobs and the local economy.

I have been directly involved in the domain name industry for the past 12 years and have experience in various capacities including front-line technical support, registrar accreditation and operations, registry operations, compliance, various industry working groups and panels, policy reform and implementation, and most importantly, being a domain name registrant.

My vision for a reconstituted auDA board includes a diverse range of people that represent every facet of the industry; people who will bring fresh ideas, industry and security experience, outstanding corporate governance, and a desire to implement all recommendations made by the Department of Communications and the Arts.

If I am fortunate enough to be elected to the new auDA board, I will use my breadth of industry knowledge and experience to act as a conduit that brings the registry operator, registrars, registrants, security and policy together; and execute change that represents the best interests of all stakeholders that benefits community interests and our digital economy. In addition, I am eager to learn from more senior members of the board, and have engaged in formal training to complete the Company Directors Course at the Australian Institute of Company Directors in November and aim to begin my MBA in 2020 to formalise my existing corporate governance experience.

Please contact me if you have any questions about my election to the board, and I appreciate your support.

Angelo Giuffrida

Chief Executive Officer

Skills

Experienced Chief Executive Officer with a demonstrated history of working in the information technology and services industry. I have a strong passion for policy development and improving the customer journey by offering 24/7 Australian based customer support.

Experience

VentraIP Australia Pty Ltd / Chief Executive Officer & Director

NOVEMBER 2009 - PRESENT

Founded and contributed to the growth and success of VentraIP Australia, the country's largest privately owned web host and domain registrar. Through utilisation of various leadership skills, I have guided the business from *bedroom to boardroom* and continue to mentor the organisation's leadership team for sustained growth. Additionally, under the group of companies I am the CEO of Synergy Wholesale Pty Ltd and Executive Chairman of Zuver Pty Ltd, both auDA accredited registrars and online solution providers.

Country Road Group / Service Desk Technician

FEBRUARY 2011 - MAY 2011

Troubleshoot, resolve and document user help requests for desktop, laptop, mobile and store peripheral problems. Respond to user service requests, resolve trouble tickets and complete technical processes.

Accomplishments

ICANN / Registrar Stakeholder Group

2012 - PRESENT

As one of several stakeholder groups within the ICANN community, representing domain name registrars. Working on policy review, discussion and panels to ensure the interests of registrars and our customers.

auDA / DNSSEC Working Group Member

2012

Involved in the discussions around implementation of DNSSEC across the .au ccTLD as as registrar representative of the auDA DNSSEC Working Group.