


ELECTED DIRECTOR BALLOT 2020 – CANDIDATE INFORMATION

Name:	Clare PETRE	
State:	NSW	
Candidate statement (max 500 words):	<p>Access to the Internet is now an essential service for economic, educational, and social purposes. This raises the auDA role to a level that requires the highest standards of operation and governance.</p> <p>My career has been focused on social justice and the public interest, and the interest of consumers generally. In addition to the consumer lens, I would bring to the auDA Board experience in board governance, policy development, strategy, stakeholder relations, and complaints handling.</p> <p>I have actively engaged in board strategy and planning, particularly in the current COVID environment when boards are being challenged by rapid change, financial pressures, and the need for agility and new ways of working.</p> <p>I believe that any of my current or former Board colleagues will confirm that I am a conscientious Board member with good interpersonal and communication skills, good strategic thinking, an ability to challenge in a positive way, and a collegiate approach.</p> <p>Over my professional career I have dealt with a wide range of stakeholders and been actively involved in community consultation. The statement - No decision about me without me - encapsulates the need for boards and management to consult closely with the people they serve to ensure that their voice is heard and is part of the organisation's decision making.</p> <p>I appreciate that Internet governance has many different stakeholders, at times with competing interests, and that auDA has to balance these interests with integrity and transparency.</p> <p>In any organisation there is a challenge in relation to communication with stakeholders, and the need for this to be in an appropriate form, level of</p>	

	<p>comprehension, and timing. I am a champion of plain language, and the need for communication to match the needs of stakeholders.</p> <p>While I do not have a background in the domain name environment, I believe that I can learn quickly. I knew little about the energy area when I was appointed Energy Ombudsman. I learned enough to hold my own with the industry, while being able to maintain the capacity to keep asking ‘why’, and to represent the voice of the customer in an essential service that is often complex and technical.</p> <p>auDA is facing a range of challenges –including transition to the new governance framework; a rapidly changing technological environment; effective communication with members, other key stakeholders and the internet community; the tension between maintaining high standards while not creating unrealistic barriers to entry; cyber security.</p> <p>It would be a privilege to be part of the auDA board and to be able to make a contribution to its further development and achieving the highest standards of operation and service.</p>
<p>Board experience:</p>	<p>CURRENT</p> <p>New Energy Tech Consumer Code Council</p> <ul style="list-style-type: none"> - Chair, 09/2019 – current <p>Independent Accountability Panel for the Energy Charter</p> <ul style="list-style-type: none"> - Chair, 05/2020 – current <p>ACT Suburban Land Authority</p> <ul style="list-style-type: none"> - Board member, 06/2020 - current <p>PREVIOUS</p> <p>Energy Consumers Australia</p> <ul style="list-style-type: none"> - Board Member, 12/2014 – 01/2019 <p>City West Housing</p> <ul style="list-style-type: none"> - Board Member, 12/2015 – 12/2018 <p>Consumer Advisory Panel - Australian Securities and Investments Commission (ASIC)</p> <ul style="list-style-type: none"> - Chair, (2015- 2018) <p>Consumer Liaison Committee - Credit and Investments Ombudsman</p> <ul style="list-style-type: none"> - Chair, 10/2015 – 06/2018

Career summary:	<p>NAB Wealth</p> <ul style="list-style-type: none"> - Customer Advocate, 2018 - current <p>Greyhound Welfare & Integrity Commission NSW</p> <ul style="list-style-type: none"> - Commissioner (part time), 10/2017 – 10/2019 <p>Rape & Domestic Violence Services Australia</p> <ul style="list-style-type: none"> - Interim Executive Officer, October to December 2016 <p>Energy & Water Ombudsman NSW</p> <ul style="list-style-type: none"> - Energy & Water Ombudsman, 04/1998 – 11/2014 <p>Commonwealth Ombudsman</p> <ul style="list-style-type: none"> - Senior Assistant Commonwealth Ombudsman, 03/1996 – 03/1998 <p>Community Services Commission NSW</p> <ul style="list-style-type: none"> - Manager, Policy & Review Unit, 05/1994 – 02/1996 <p>Public Interest Advocacy Centre</p> <ul style="list-style-type: none"> - Principal Policy Officer, 08/1992 – 05/1994 <p><i>From late 1987 till August 1992 I worked in part time positions following the birth of my sons.</i></p> <ul style="list-style-type: none"> • Coordinator, Intellectual Disability Rights Service • Chair, Children’s Program Committee of the Australian Broadcasting Tribunal • Consultant, Review of NSW Prison Medical Service <p>ABC Television</p> <ul style="list-style-type: none"> - Reporter for 4 Corners, Reporter/presenter for The Investigators, 01/1985 -05/1987
Academic qualifications:	<ul style="list-style-type: none"> - Bachelor of Social Studies (Sydney) - Diploma of Criminology (Sydney) - M.Sc Social Administration (London-LSE)
Professional memberships:	<ul style="list-style-type: none"> - Member, Australian Institute of Company Directors
Appointments, awards, other:	<p>AWARDS</p> <ul style="list-style-type: none"> - ANZOA Fellow (Australia and New Zealand Ombudsman Association) 2016 - Lifetime Achievement Award - Society of Consumer Affairs Professionals (SOCAP) 2014 - Churchill Fellow 1979 <p>VOLUNTARY ACTIVITIES</p> <ul style="list-style-type: none"> - Board member / Chair / Deputy Chair, Asylum Seekers Centre (2015- current)

- Chair, Code of Conduct Committee for the Australian Council for International Development (January 2016-current)
- Chair, Consumer Advocacy Trust (2016-2019)
- Chair, Performance Space (2008- February 2015)
- Executive Committee, Sydney Peace Foundation (2005-2011)
- Board member, Australian Council of Social Service (ACOSS) (1991-1994)
- Judge, Human Rights Commission Media Awards (1991,1992)
- Director of the Board of Redfern Legal Centre (1989-1999)
- Board member, Welfare Rights Centre (1983-1985)
- ACOSS Law and Social Justice Committee (1977-1980)