

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2007/2008 Q2

Domains

	Score	%	Dec-07	Nov-07	Oct-07
Registrations	▼	-25.74	20547	27668	28266
Transactions	▼	-26.92	38763	53045	55477
Renewals	▼	-27.49	14513	20016	22762
Drop-off	▼	13.54	9977	8787	9624
Total Domains					
.au	▲	0.64	1007458	1001025	985458
com.au	▲	0.62	874001	868648	855164
net.au	▲	1.04	91058	90125	88428
org.au	▲	0.34	30746	30641	30267
asn.au	▲	0.27	3310	3301	3264
id.au	▲	0.40	8343	8310	8335

Registrars

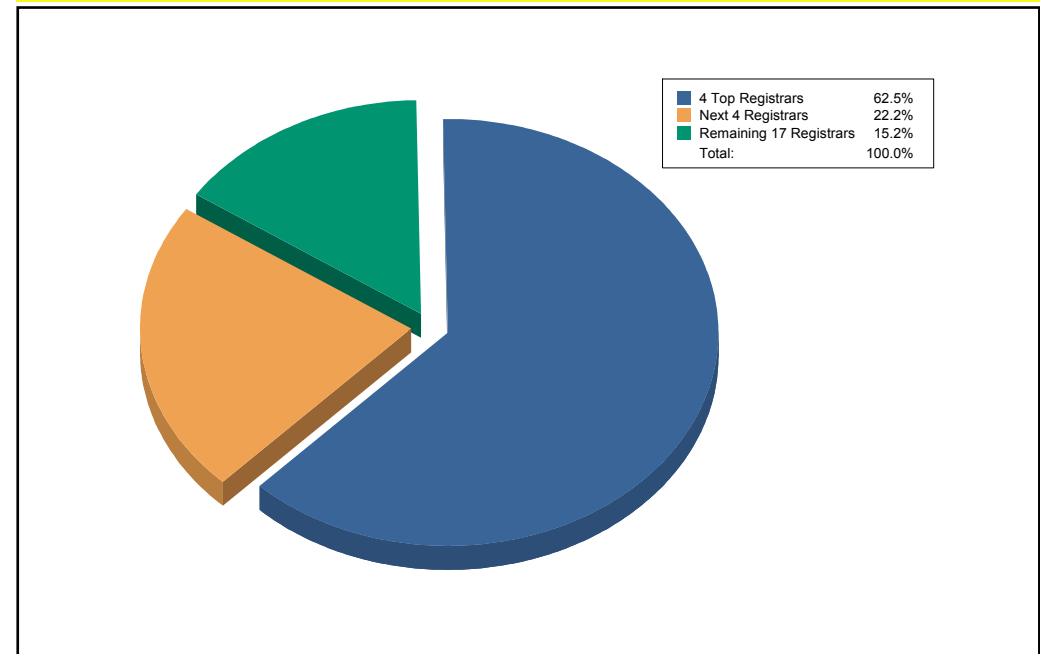
	Score	%	Dec-07	Nov-07	Oct-07
Accredited	●	0.00	26	26	25
Provisional	●	0.00	7	7	8

Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.58%			
Processing Time: Check	▲	100.00%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	2.83		2.83	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	●	3.00		3.00	

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

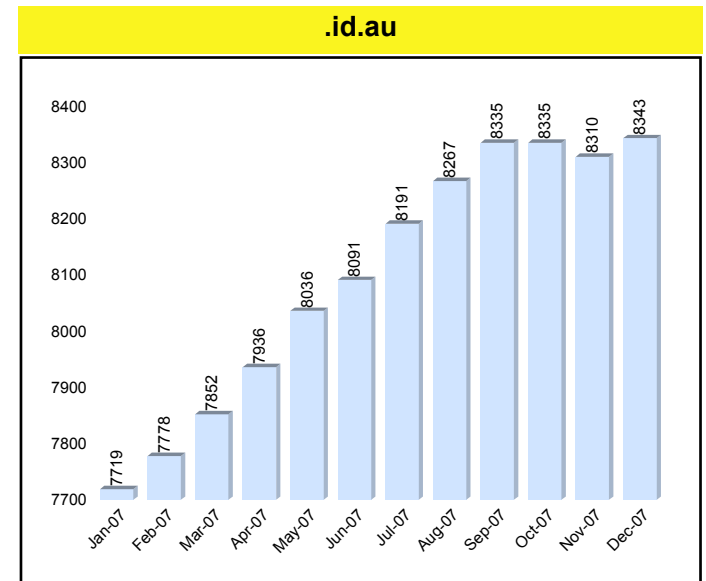
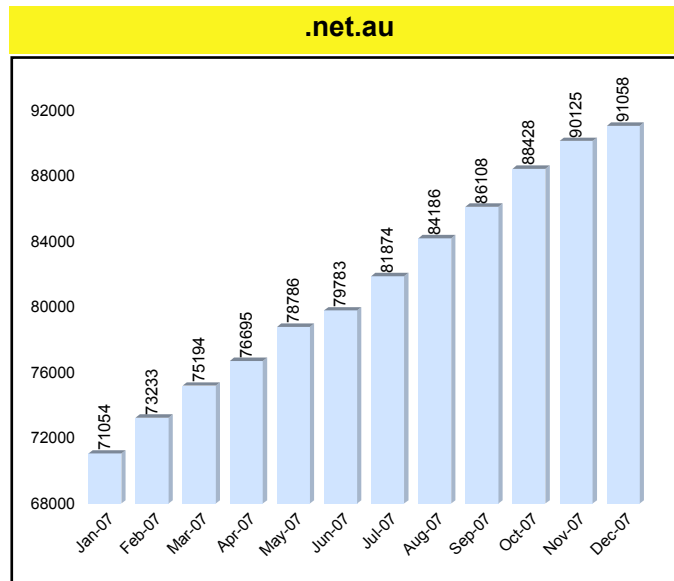
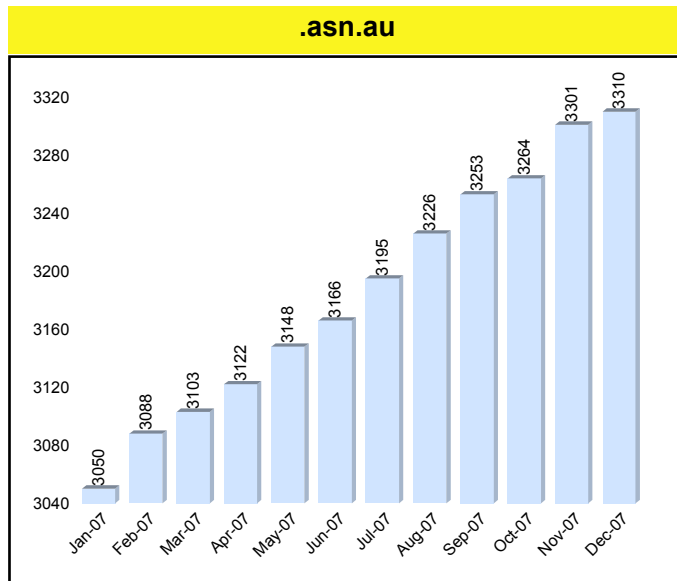
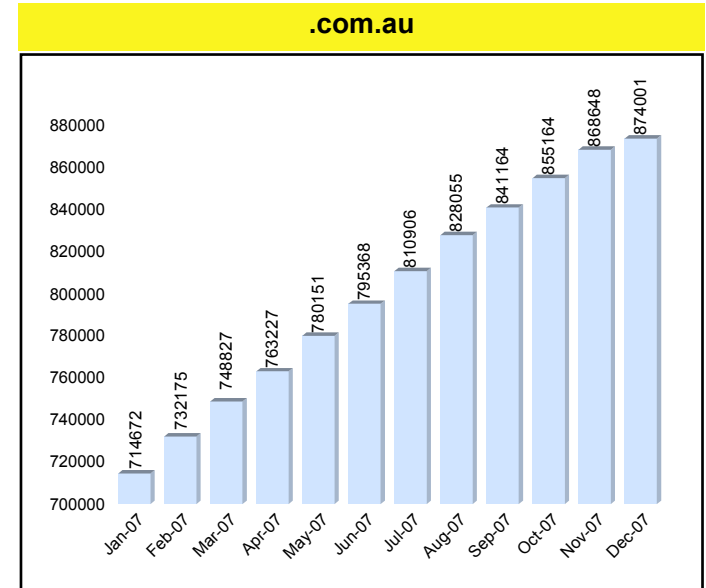
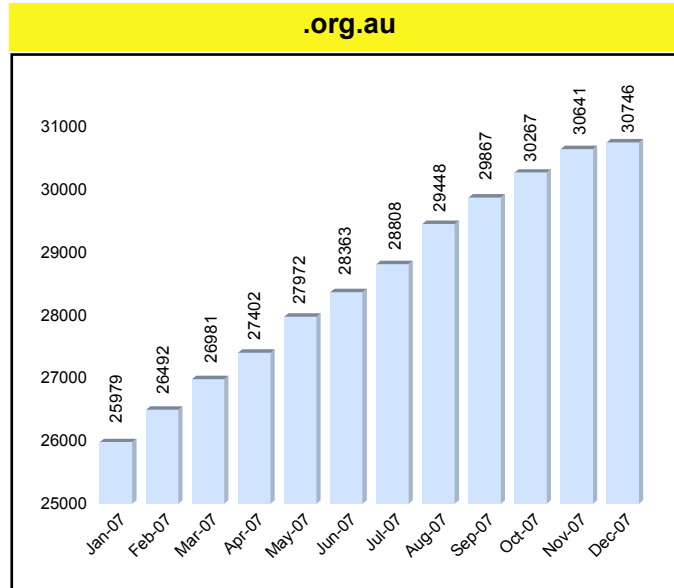
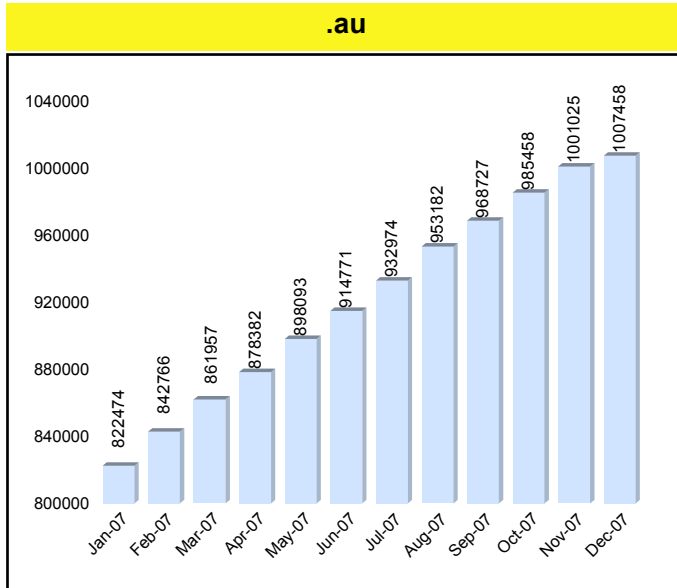
Market Share in .au



AusRegistry EOM Report to auDA

Total Domains Scorecard

FY 2007/2008 Q2

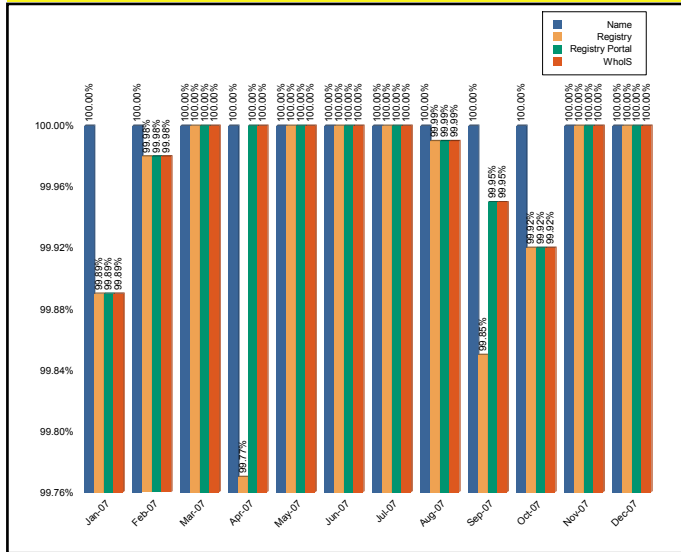


AusRegistry Quarterly Report to auDA

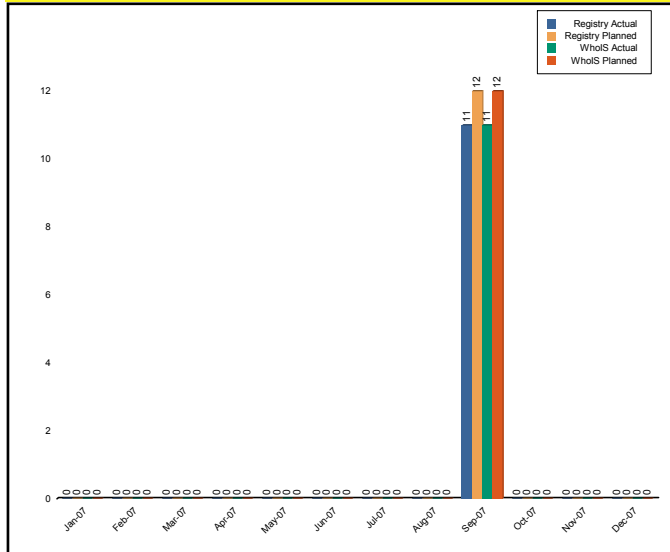
Detailed Technical Summary

FY 2007/2008 Q2

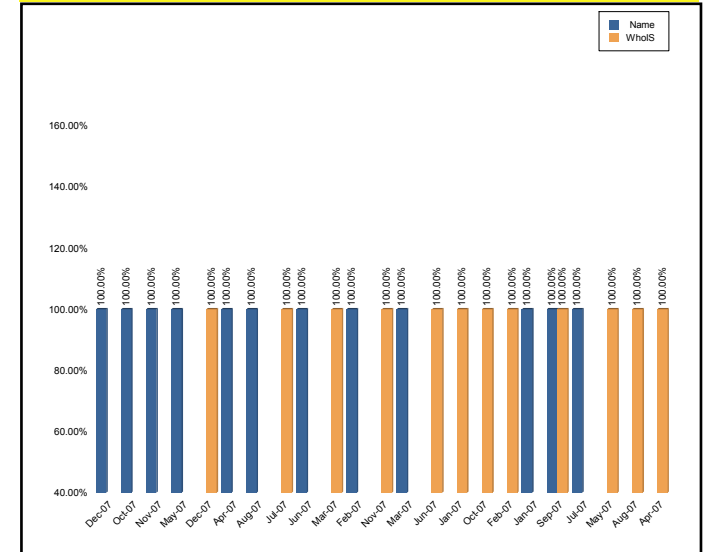
Service Availability



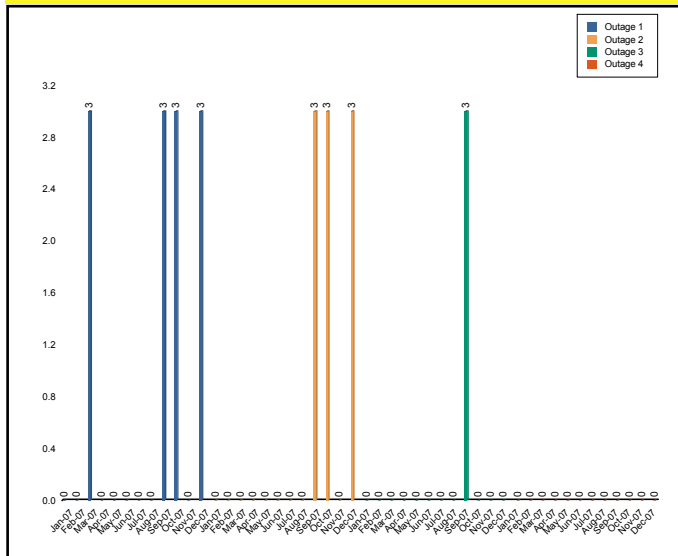
Extended Planned Outage



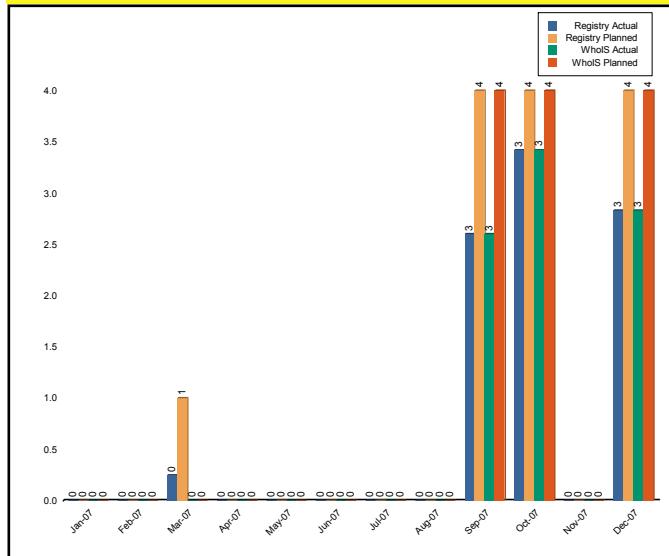
Update Frequency



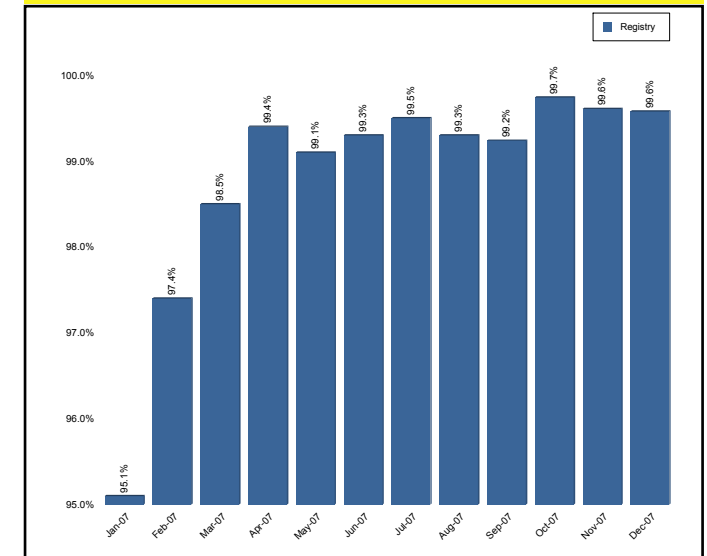
Notification



Planned Outage



Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

AusRegistry Quaterly Report to auDA

Definitions

FY 2007/2008 Q2

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

AusRegistry Quarterly Report to auDA

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FY 2007/2008 Q2

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