

AusRegistry EOY Report to auDA

High-Level Scorecard

FY2007/2008

Registry

	Year Total	Q4	Q3	Q2	Q1
Registrations	365492	111427	97312	76481	80272
Transactions	708197	211396	184230	147285	165286
Renewals	278429	83911	66401	57291	70826
Registrant Transfer	0	0	0	0	0
Drop-off	111404	33227	24496	28388	25293

Domains

	Year 1 Growth	Q4	Q3	Q2	Q1	Starting Figure
.au	253735	1168506	1090240	1007458	968727	914771
com.au	213979	1009347	945093	874001	841164	795368
net.au	32772	112555	100560	91058	86108	79783
org.au	5804	34167	32437	30746	29867	28363
asn.au	317	3483	3415	3310	3253	3166
id.au	863	8954	8735	8343	8335	8091

*The quarterly 'total .au domains' figures have been adjusted from previous monthly reports

Registrars

	Q4	Q3	Q2	Q1	Starting Figure
Accredited	27	27	26	25	25
Provisional	6	6	7	4	4

Technical

Performance Level*	Score	Registry	Name Service	Whols	Admin Website		
Service Availability	▲	99.97%	100.00%	99.99%	%		
Processing Time: Create, Update, Delete	▲	99.48%					
Processing Time: Check	▲	99.99%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	1.52					1.52
Extended Planned Outage Time	▲	2		2			
Planned Outage Notification	●	3		3			

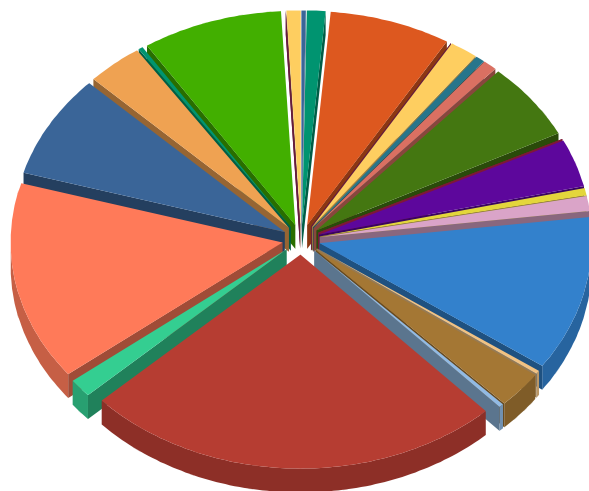
*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

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Quarterly Market Share Pie Charts

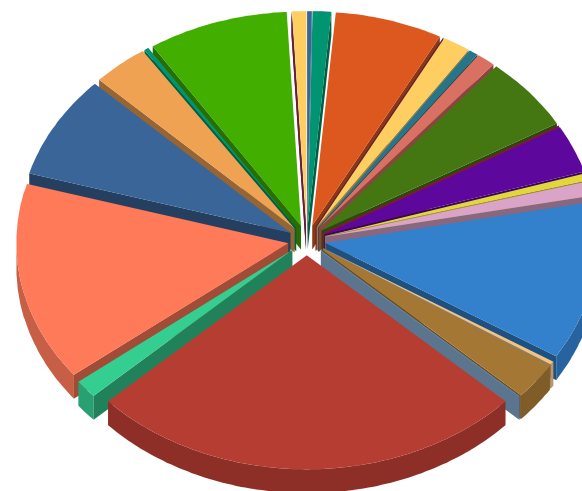
FY 2007/2008

Q4 (June 2008)



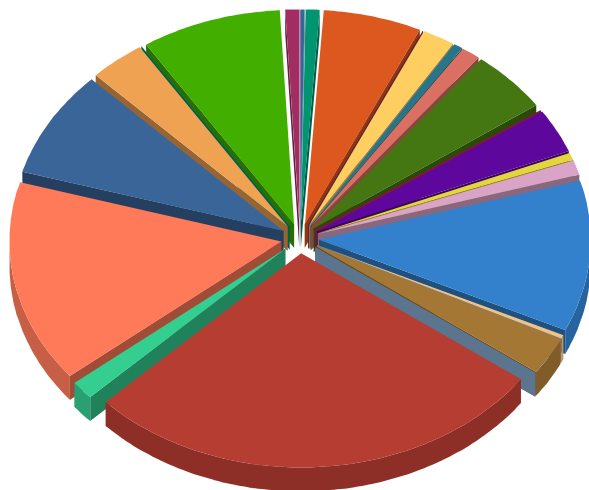
Anchor Systems	0.3%
auDA	0.0%
AussieHQ Pty Ltd	1.1%
Aust Domains	7.3%
Bottle	0.0%
Bottle Domains	1.7%
Connect West	0.5%
Discount Domain Name Services	0.9%
Distribute.IT	5.8%
Domain Candy	0.1%
Domain Central	3.7%
Domain Directors	0.5%
Domain Registration Services	1.0%
Enetica	11.8%
Explorer	0.3%
IntaServe	2.9%
MD Web Hosting	0.2%
Melbourne IT	25.0%
Namescout	1.3%
NetRegistry	15.0%
PlanetDomain	7.9%
SMARTYHOST	3.3%
Sublime IP	0.2%
TPP Internet	8.2%
Web Access Pty Ltd	0.0%
WestNet Pty Ltd	0.8%
Wobygong	0.1%
Total:	100.0%

Q3 (March 2008)



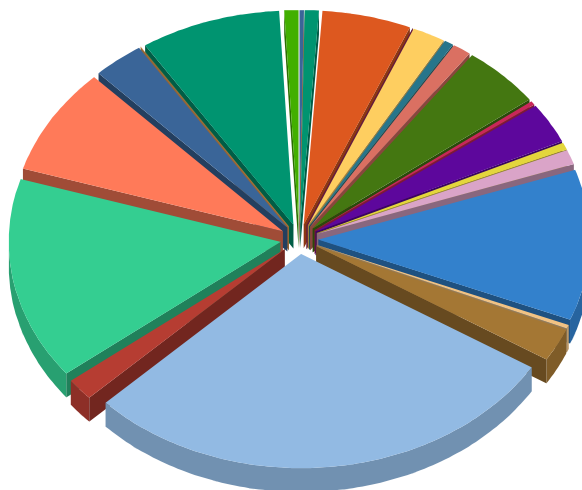
Anchor Systems	0.3%
auDA	0.0%
AussieHQ Pty Ltd	1.0%
Aust Domains	6.5%
Bottle	0.0%
Bottle Domains	1.8%
Connect West	0.6%
Discount Domain Name Services	0.9%
Distribute.IT	5.6%
Domain Candy	0.1%
Domain Central	3.6%
Domain Directors	0.5%
Domain Registration Services	1.0%
Enetica	12.0%
Explorer	0.3%
IntaServe	2.7%
MD Web Hosting	0.2%
Melbourne IT	26.0%
Namescout	1.4%
NetRegistry	15.0%
PlanetDomain	8.0%
SMARTYHOST	3.3%
Sublime IP	0.2%
TPP Internet	8.2%
Web Access Pty Ltd	0.0%
WestNet Pty Ltd	0.9%
Wobygong	0.1%
Total:	100.0%

Q2 (December 2007)



Anchor Systems	0.3%
auDA	0.0%
AussieHQ Pty Ltd	0.8%
Aust Domains	5.9%
Bottle	0.0%
Bottle Domains	1.9%
Connect West	0.6%
Discount Domain Name Services	1.0%
Distribute.IT	4.8%
Domain Candy	0.1%
Domain Central	3.6%
Domain Directors	0.5%
Domain Registration Services	1.0%
Enetica	11.5%
Explorer	0.3%
IntaServe	2.6%
MD Web Hosting	0.1%
Melbourne IT	27.7%
Namescout	1.5%
NetRegistry	15.2%
PlanetDomain	8.0%
SMARTYHOST	3.3%
Sublime IP	0.2%
TPP Internet	8.1%
WestNet Pty Ltd	0.9%
Wobygong	0.1%
Total:	100.0%

Q1 (September 2007)



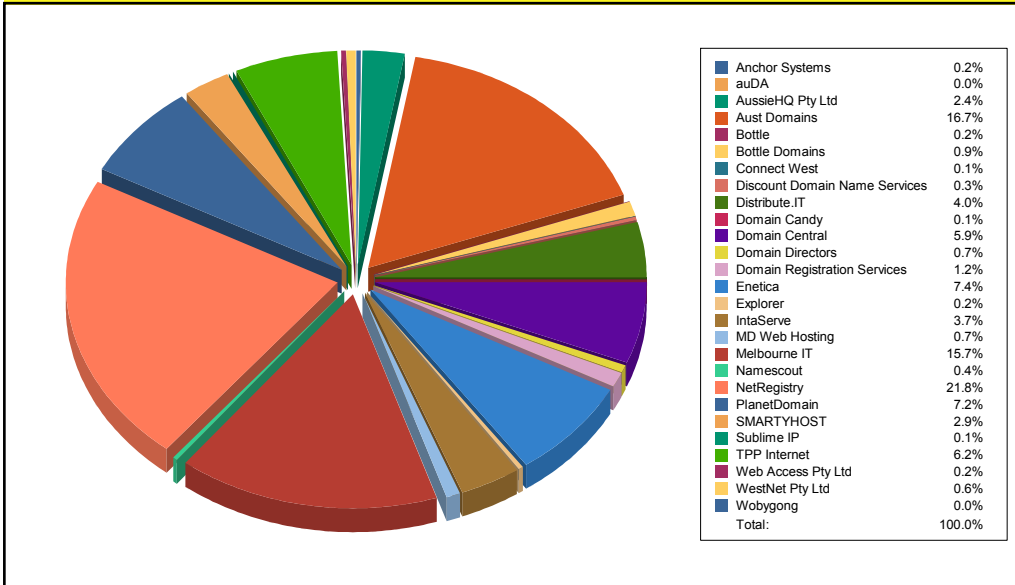
Anchor Systems	0.3%
auDA	0.0%
AussieHQ Pty Ltd	0.8%
Aust Domains	5.3%
Bottle	0.0%
Bottle Domains	2.0%
Connect West	0.6%
Discount Domain Name Services	1.0%
Distribute.IT	4.8%
Domain Candy	0.1%
Domain Central	3.3%
Domain Directors	0.5%
Domain Registration Services	1.0%
Enetica	11.4%
Explorer	0.4%
IntaServe	2.5%
Melbourne IT	28.8%
Namescout	1.6%
NetRegistry	15.4%
PlanetDomain	8.0%
SMARTYHOST	3.0%
Sublime IP	0.3%
TPP Internet	8.1%
WestNet Pty Ltd	0.9%
Wobygong	0.1%
Total:	100.0%

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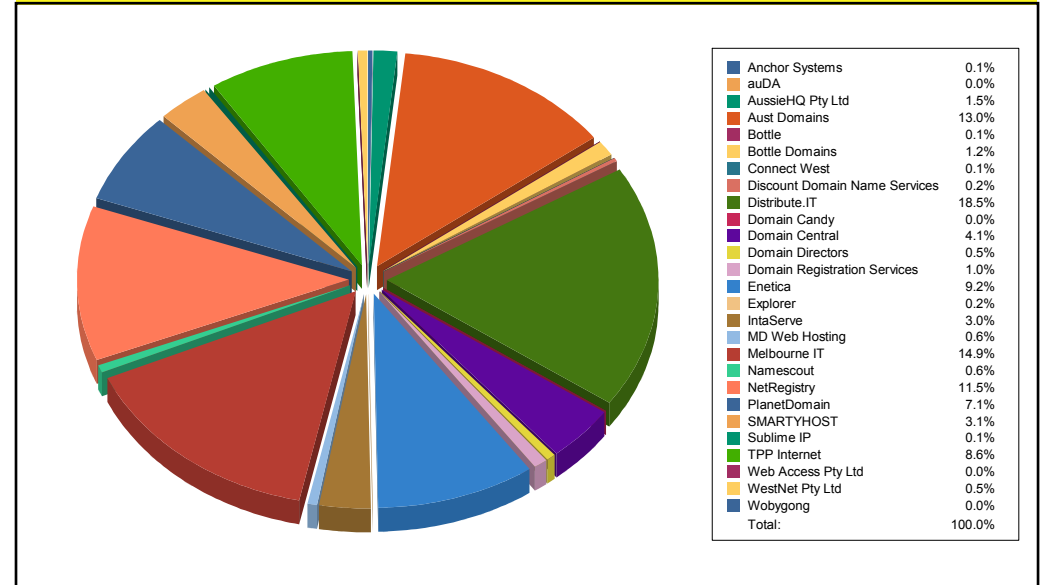
Quarterly New Registrations Market Share Pie Charts

FY 2007/2008

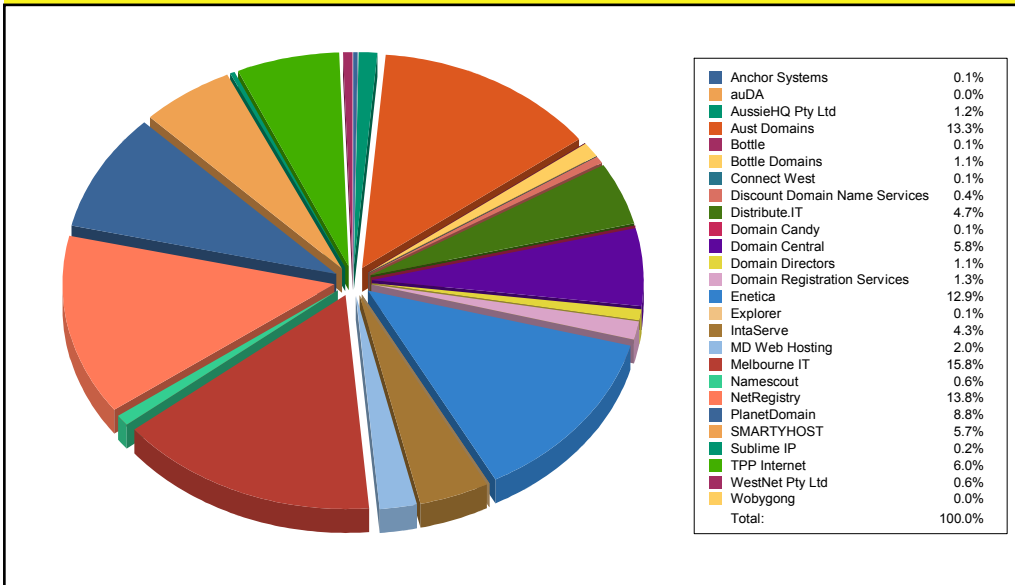
Q4 (June 2008)



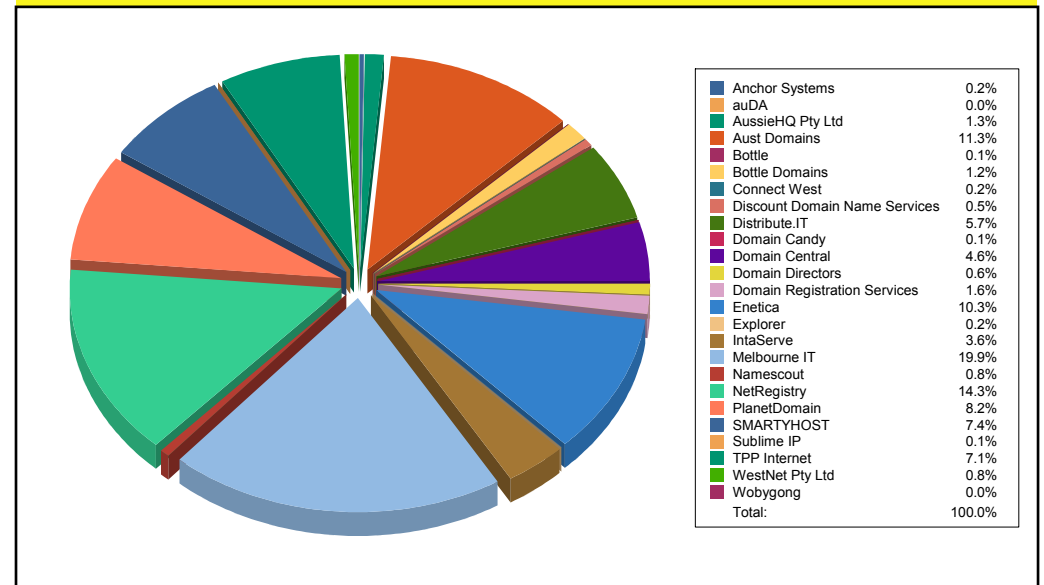
Q3 (March 2008)



Q2 (December 2007)



Q1 (September 2007)



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Definitions

2007/2008

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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2007/2008

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