

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2008/2008 Q1

Domains

	Score	%	Sep-08	Aug-08	Jul-08
Registrations	▼	-6.76	32199	34533	41495
Transactions	▼	-3.55	64140	66501	77622
Renewals	▼	-1.50	26323	26723	30898
Registrant Transfer	▲	12.39	526	468	0
Drop-off	▼	12.74	13059	11583	10526
Total Domains					
.au	▲	1.60	1241208	1221647	1199365
com.au	▲	1.59	1072489	1055683	1036390
net.au	▲	1.86	120665	118458	115664
org.au	▲	1.28	35376	34929	34734
asn.au	▲	0.55	3469	3450	3515
id.au	▲	0.90	9209	9127	9062
Others	▲	0.27	8963	8939	8910

Registrars

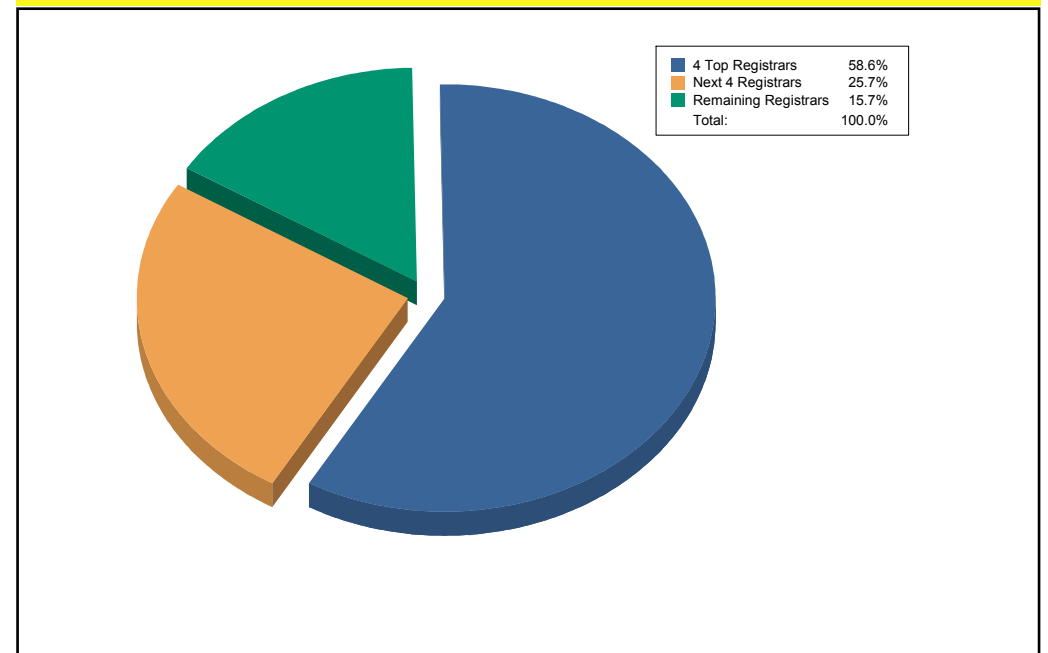
	Score	%	Sep-08	Aug-08	Jul-08
Accredited	●	0.00	28	28	28
Provisional	●	0.00	5	5	5

Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.99%					
Processing Time: Check	▲	99.99%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	0.00					0.00
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▲	0.00		0.00			

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

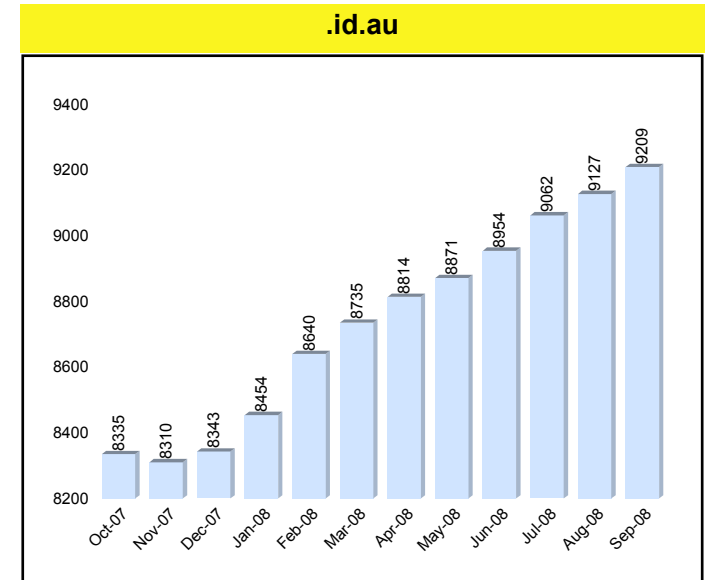
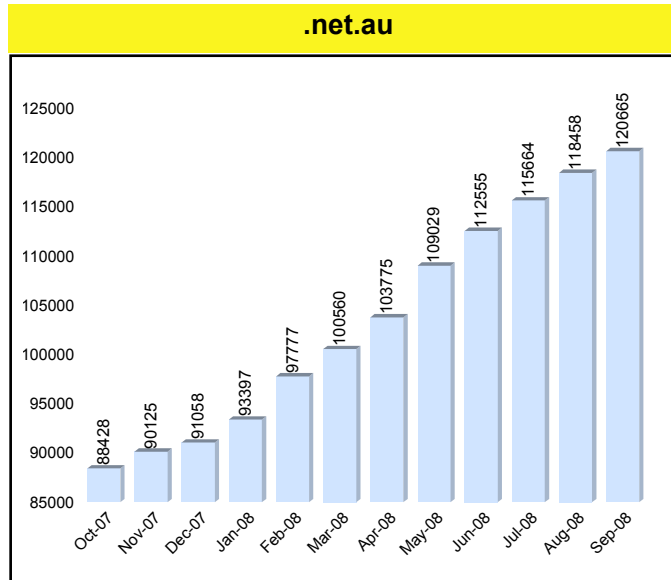
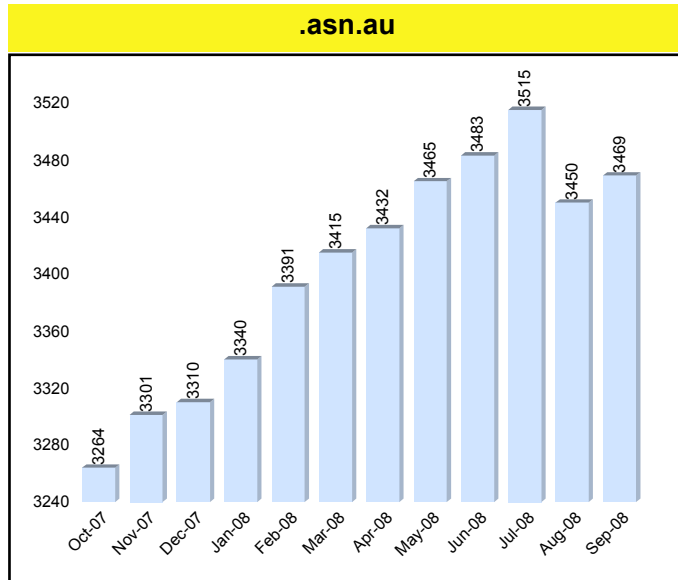
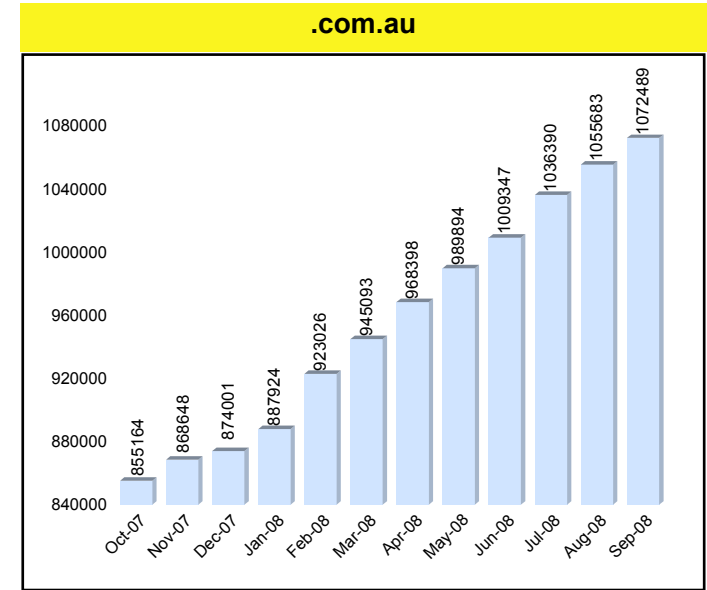
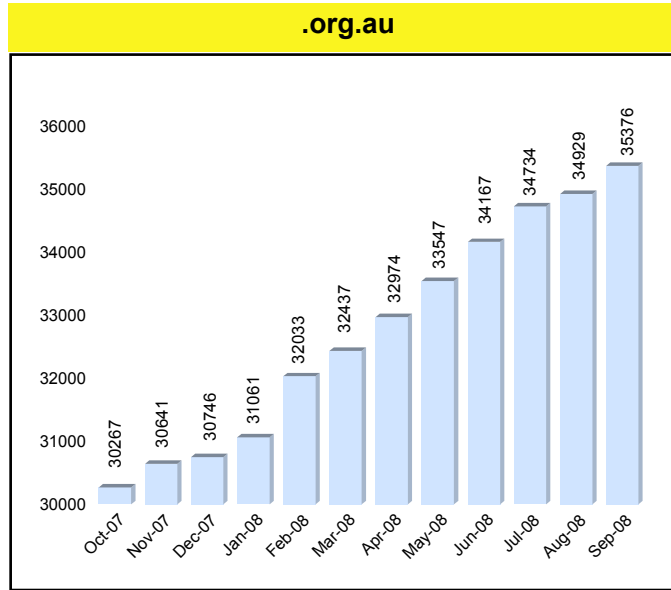
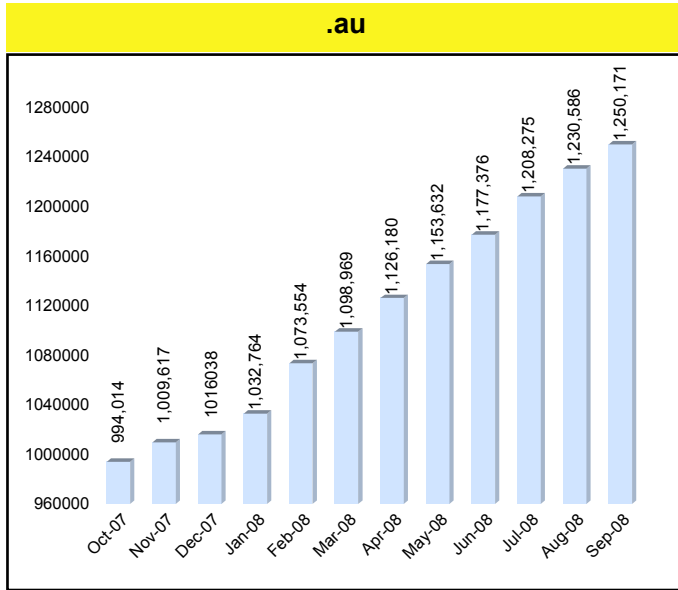
Market Share in .au



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Total Domains Scorecard

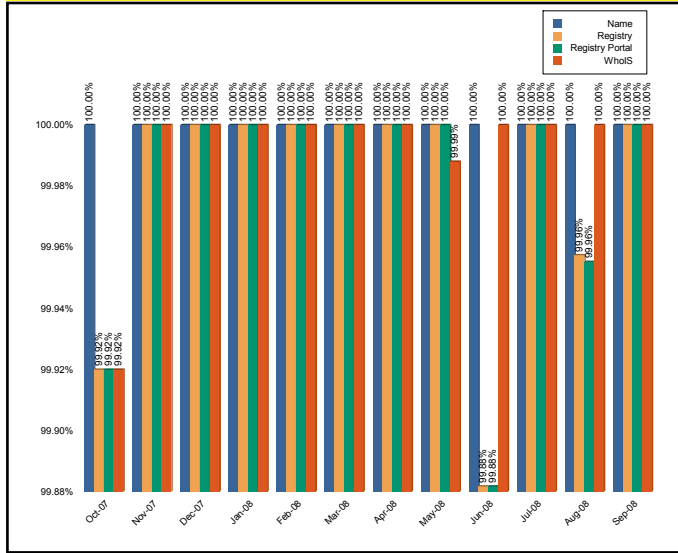
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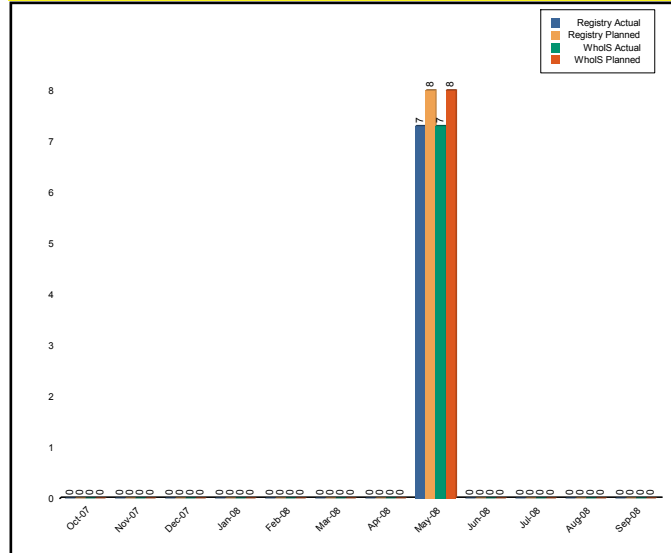
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Detailed Technical Summary

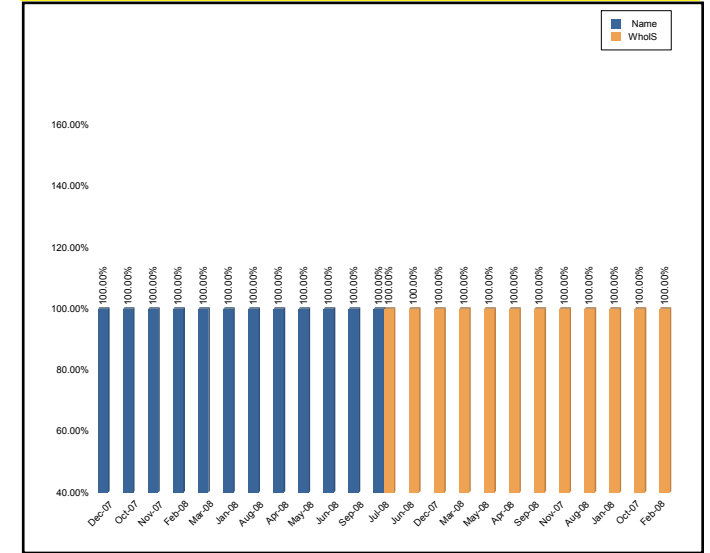
Service Availability



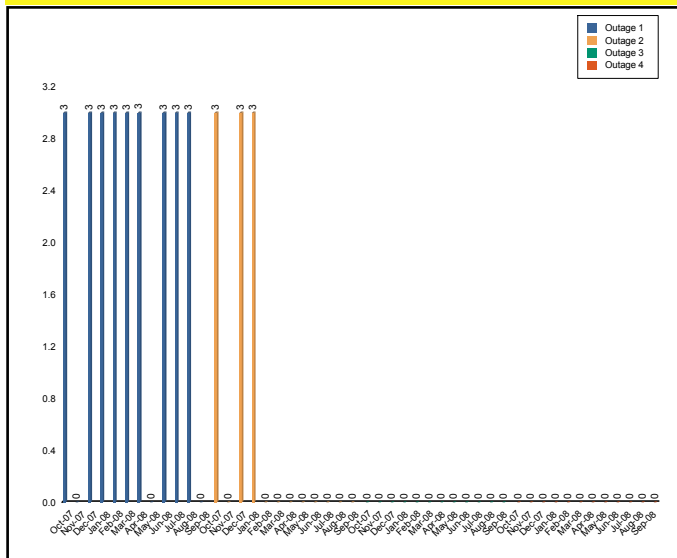
Extended Planned Outage



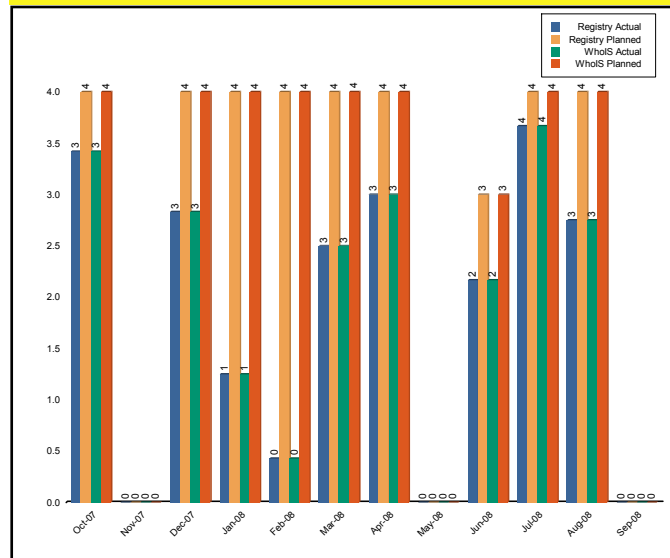
Update Frequency



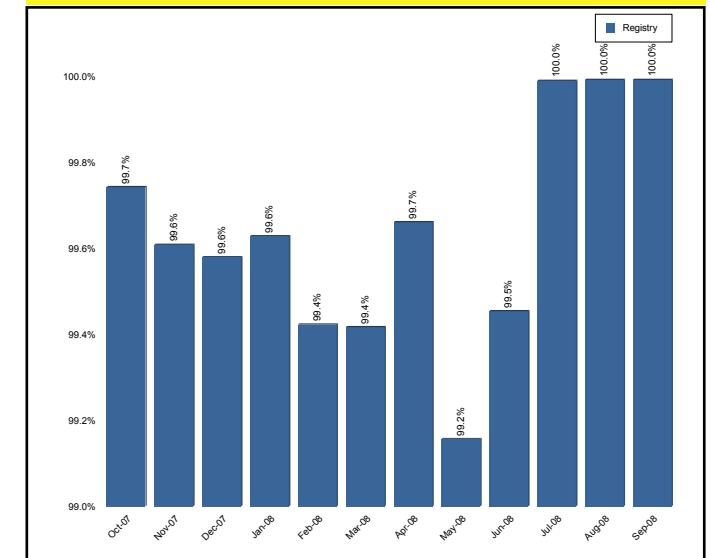
Notification



Planned Outage



Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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