

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2009/2009 Q1

Domains

	Score	%	Sep-09	Aug-09	Jul-09
Registrations	▲	10.62	47263	42726	42215
Transactions	▲	7.12	90730	84702	84761
Renewals	▲	6.56	36246	34016	32804
Registrant Transfer	▲	1.95	575	564	582
Drop-off	▲	-3.19	14740	15225	16490
Total Domains					
.au	▲	2.25	1503666	1470568	1443296
com.au	▲	2.24	1297104	1268728	1245430
net.au	▲	2.72	151187	147180	143861
org.au	▲	1.44	41330	40743	40164
asn.au	▲	0.56	3955	3933	3902
id.au	▲	1.06	10090	9984	9939
Others	▲	0.50	7838	7799	7711

Registrars

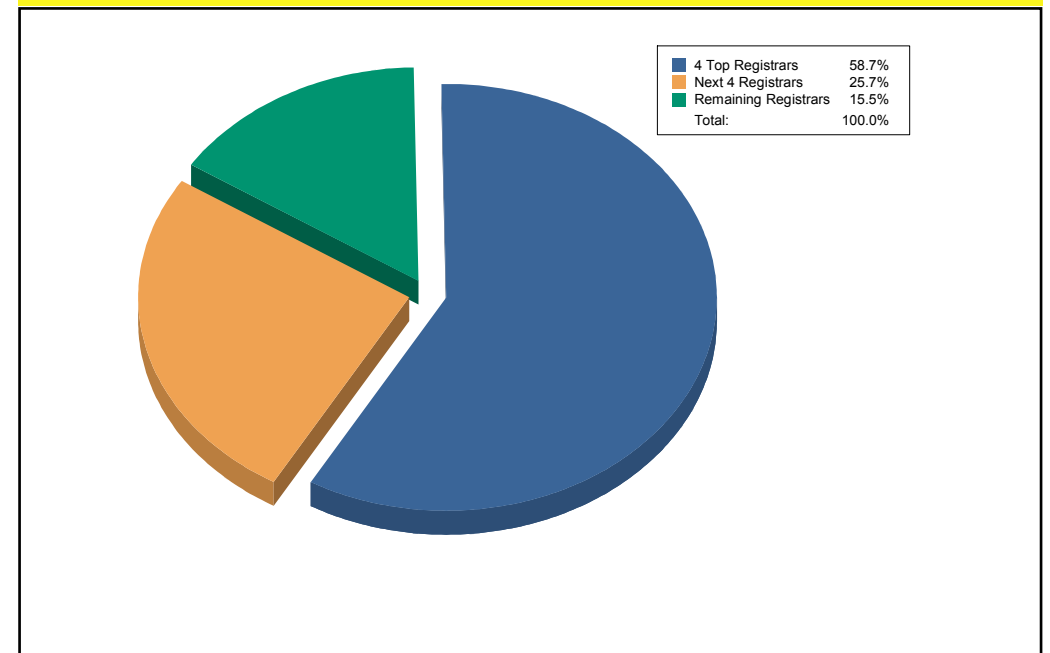
	Score	%	Sep-09	Aug-09	Jul-09
Accredited	●	0.00	30	30	30
Provisional	●	0.00	3	3	2

Technical

Performance Level*	Score	Registry	Name Service	Whois	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.97%					
Processing Time: Check	▲	99.98%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	0.00					0.00
Extended Planned Outage Time	▲	0.00		0.00			
Planned Notification	▲	0.00		0.00			

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

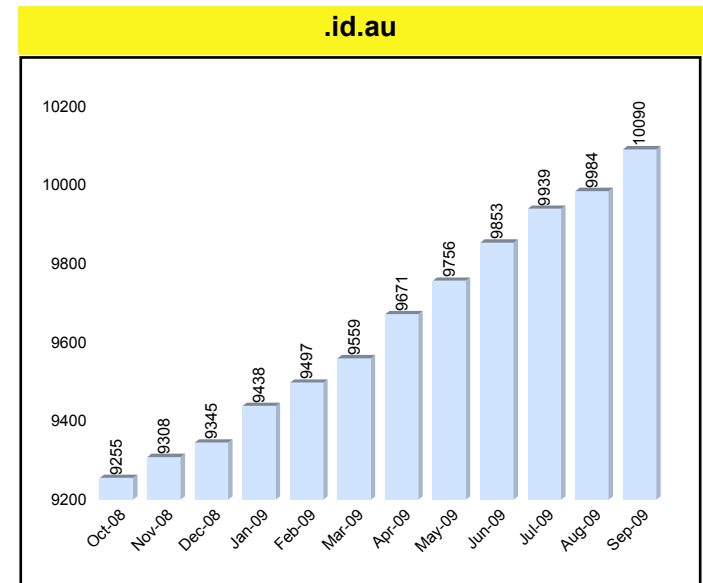
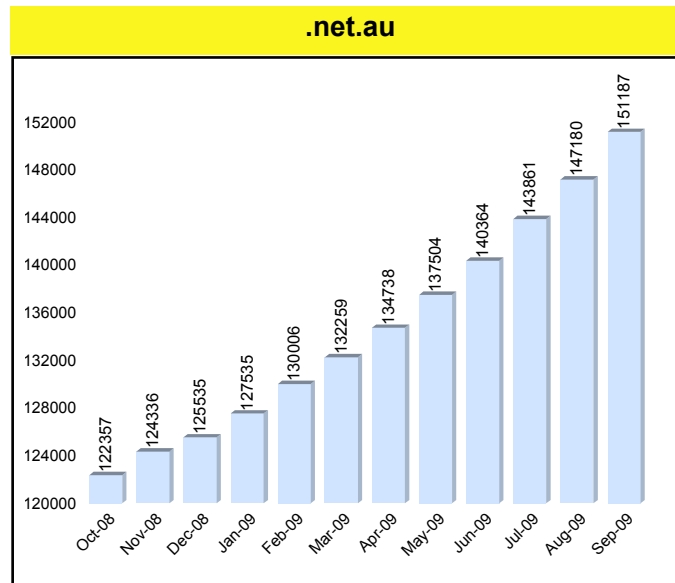
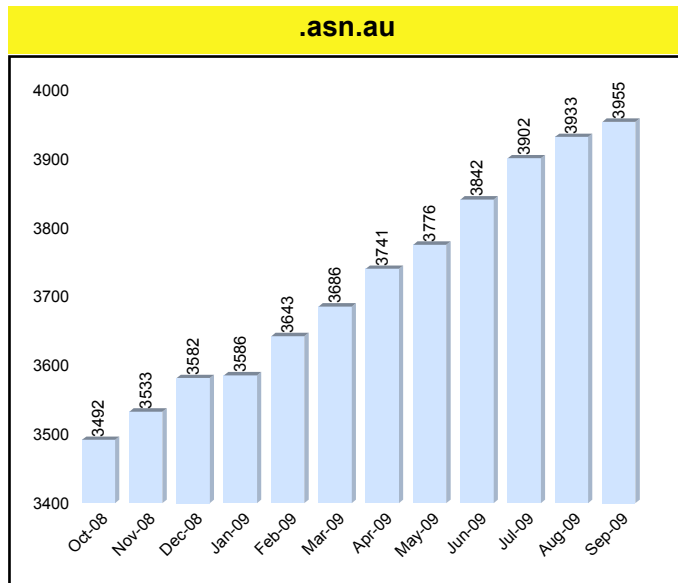
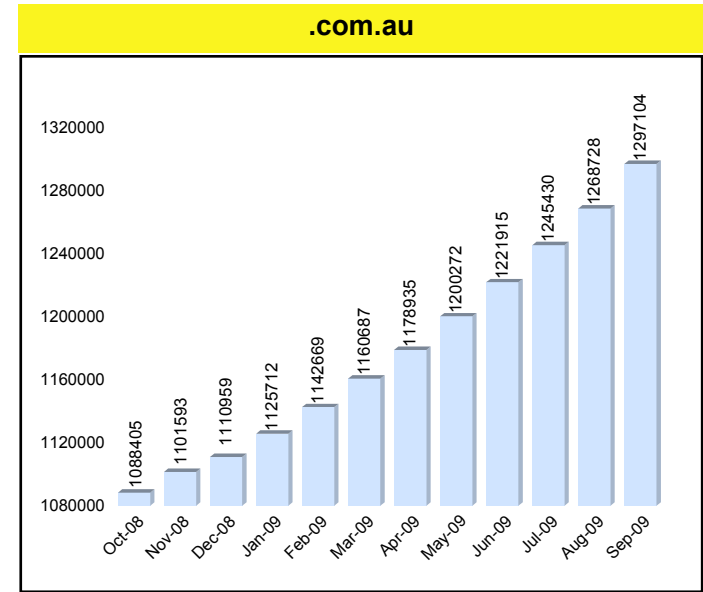
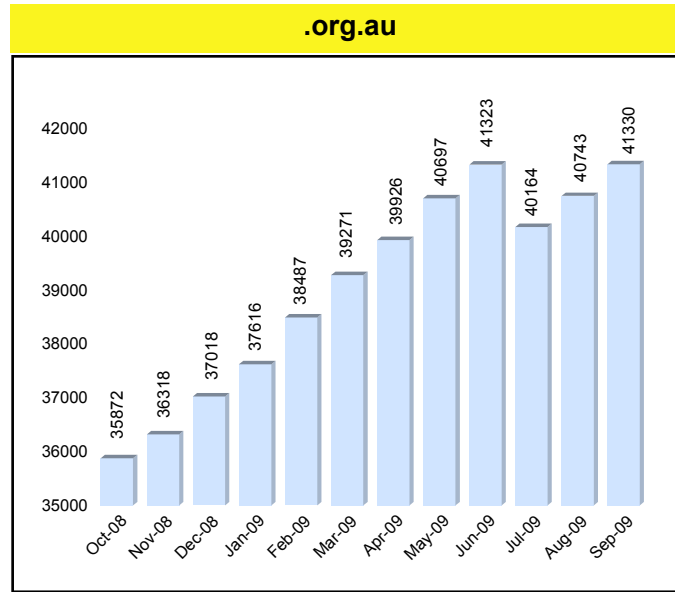
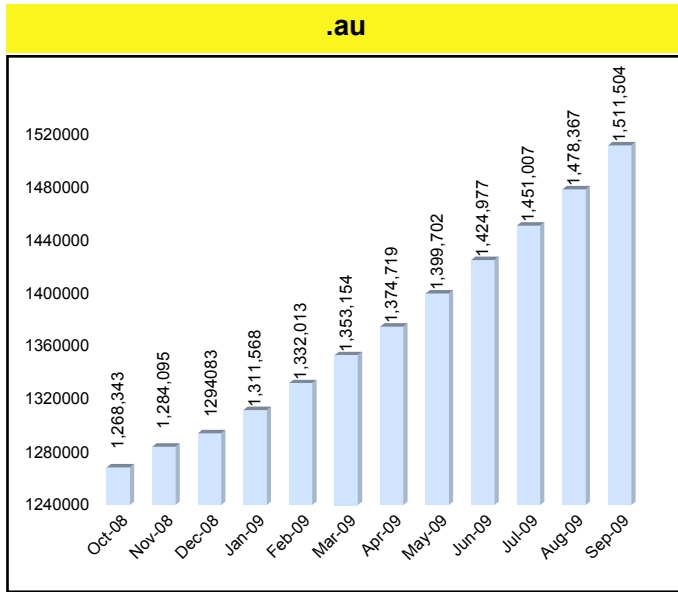
Market Share in .au



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Total Domains Scorecard

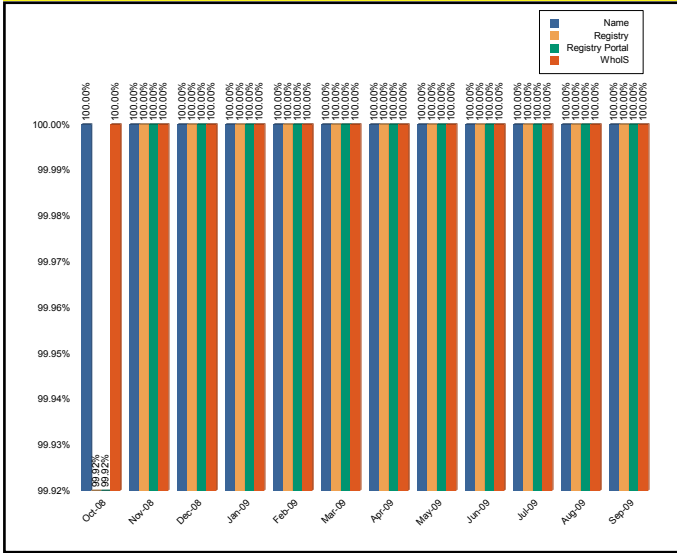
FY 2009/2009 Q1



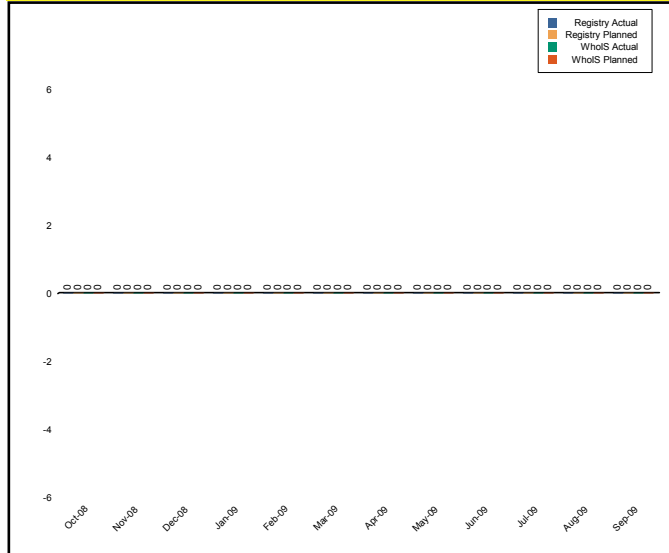
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Detailed Technical Summary

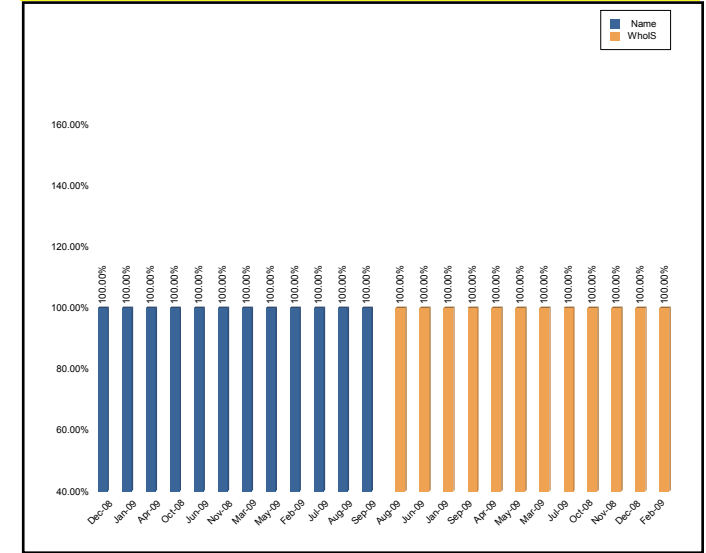
Service Availability



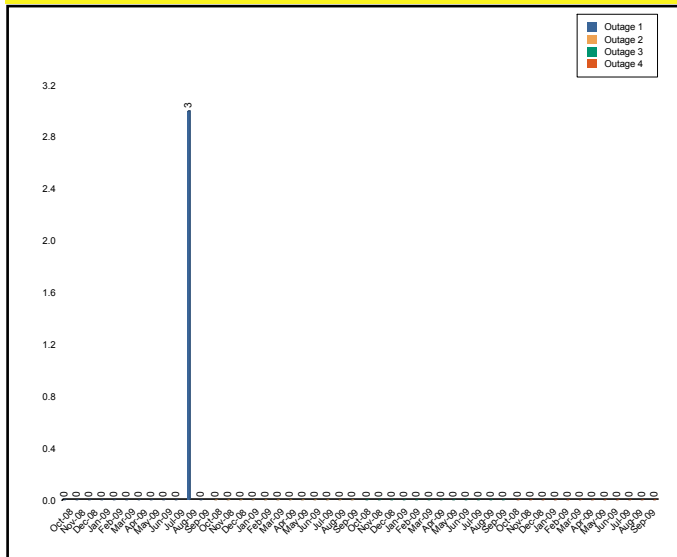
Extended Planned Outage



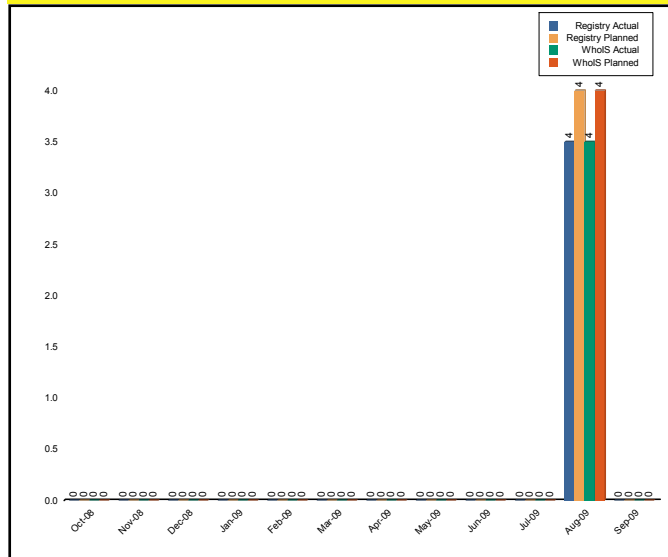
Update Frequency



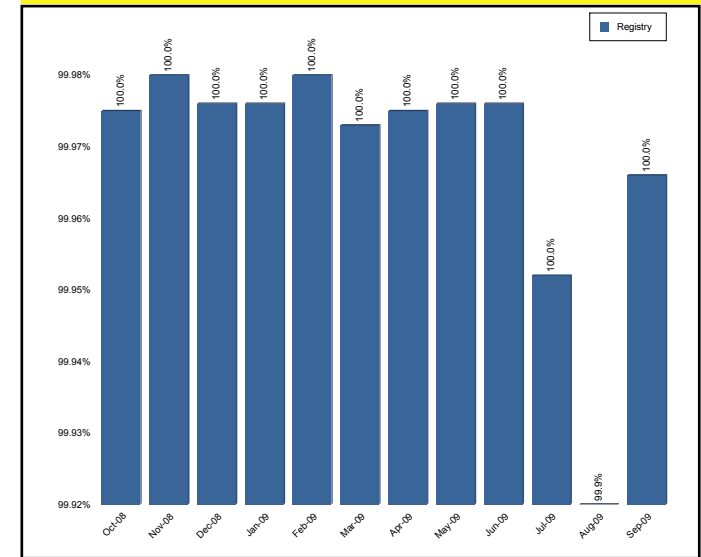
Notification



Planned Outage



Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

AusRegistry Quaterly Report to auDA

Definitions

FY 2009/2009 Q1

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.
Registrant Transfer	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

AusRegistry Quarterly Report to auDA

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FY 2009/2009 Q1

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