

# AusRegistry Quarterly Report to auDA

## High-Level Scorecard

FY 2009/2010 Q3

### Domains

	Score	%	Mar-10	Feb-10	Jan-10
<b>Registrations</b>	▲	12.64	<b>50405</b>	44749	37339
<b>Transactions</b>	▲	2.61	<b>103229</b>	100607	79570
<b>Renewals</b>	▲	7.65	<b>42096</b>	39106	31649
<b>Registrant Transfer</b>	▲	18.43	<b>681</b>	575	464
<b>Drop-off</b>	▼	78.06	<b>20965</b>	11774	11144
<b>Total Domains</b>					
<b>.au</b>	▲	1.79	<b>1676068</b>	1646628	1613653
<b>com.au</b>	▲	1.74	<b>1443319</b>	1418597	1391147
<b>net.au</b>	▲	2.42	<b>174269</b>	170154	165315
<b>org.au</b>	▲	1.09	<b>43797</b>	43325	42746
<b>asn.au</b>	▲	0.32	<b>4082</b>	4069	4048
<b>id.au</b>	▲	1.13	<b>10601</b>	10483	10397
<b>Others</b>	▲	0.66	<b>8111</b>	8058	7895

### Registrars

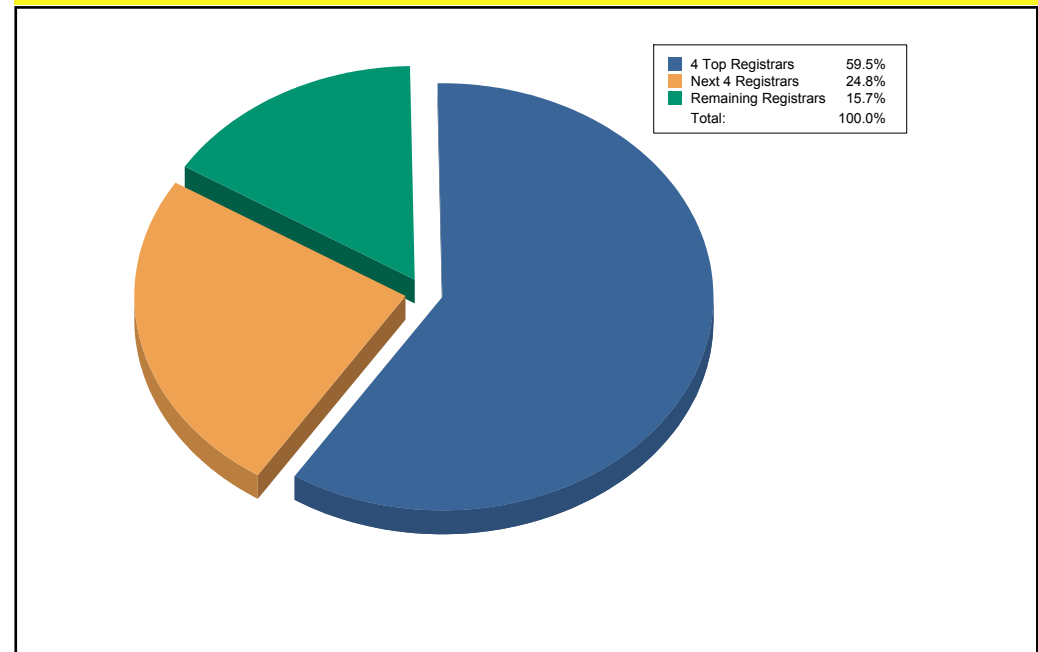
	Score	%	Mar-10	Feb-10	Jan-10
<b>Accredited</b>	●	0.00	<b>31</b>	31	31
<b>Provisional</b>	●	0.00	<b>3</b>	3	3

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal		
Service Availability	▲	100.00%	100.00%	100.00%	100.00%		
Processing Time: Create, Update, Delete	▲	99.80%					
Processing Time: Check	▲	99.97%					
Update Frequency	▲					100.00%	100.00%
Planned Outage Time	▲	2.82				2.82	
Extended Planned Outage Time	▲	0.00				0.00	
Planned Notification	▼	30.00				30.00	

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

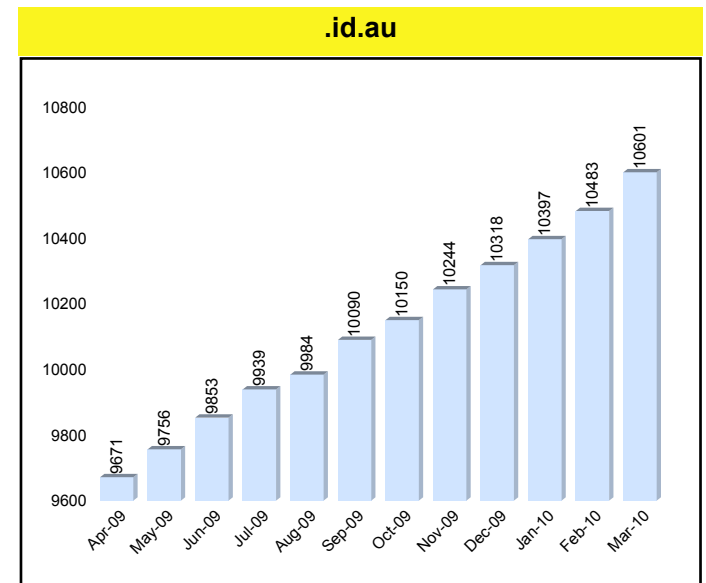
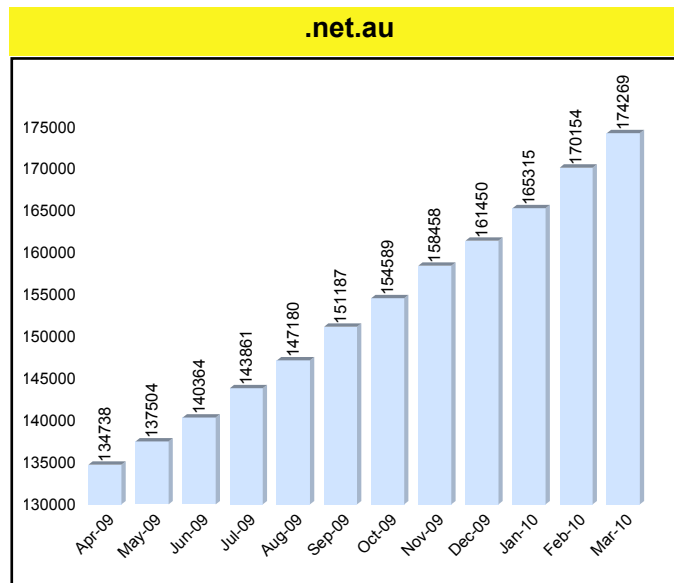
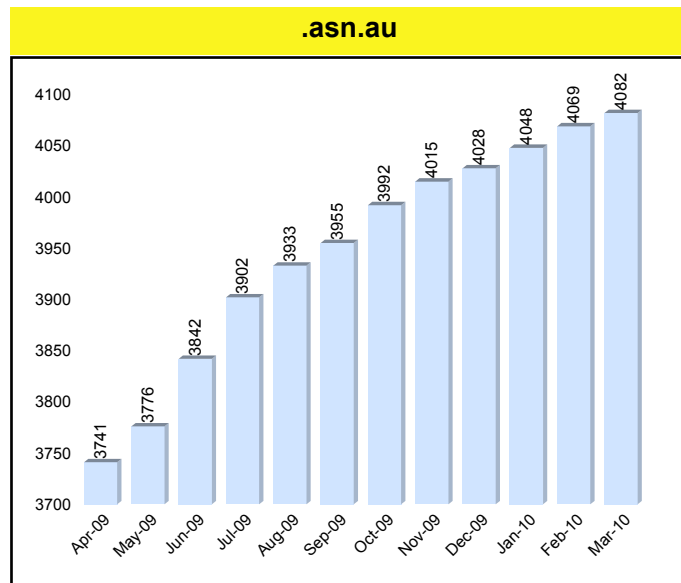
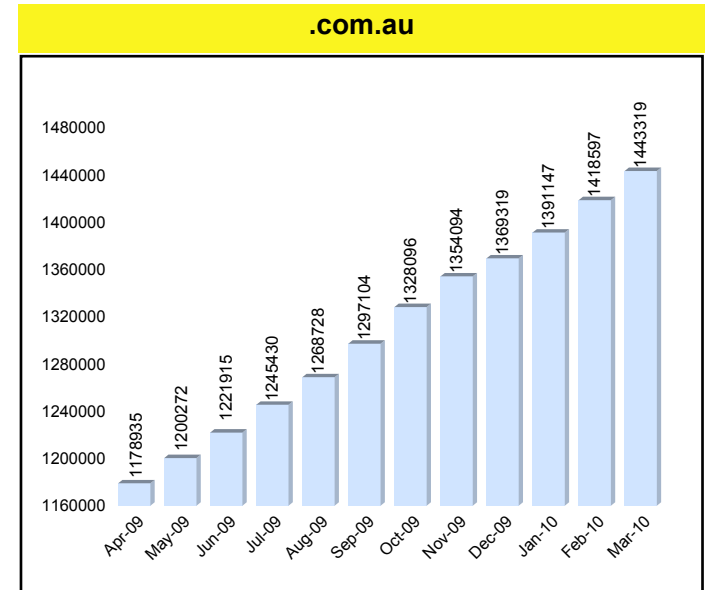
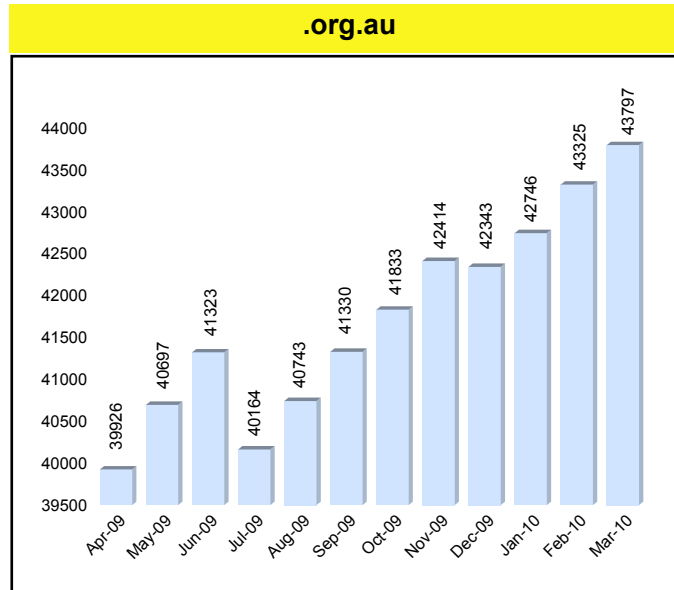
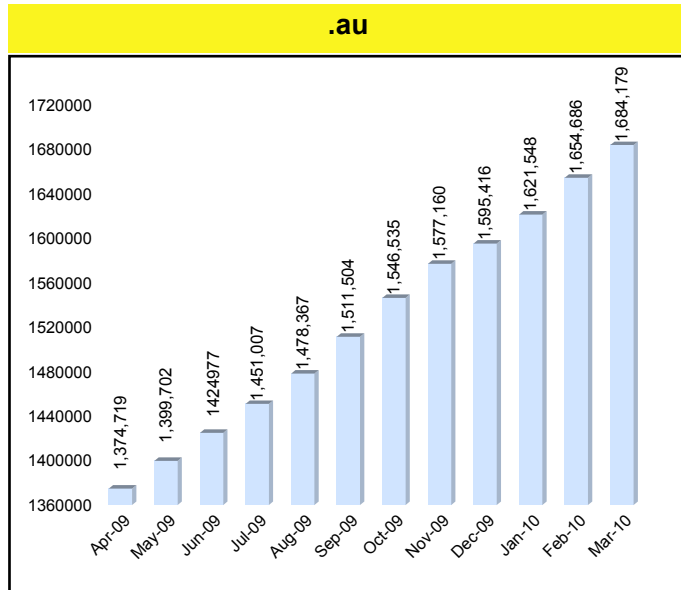
### Market Share in .au



# AusRegistry EOM Report to auDA

## Total Domains Scorecard

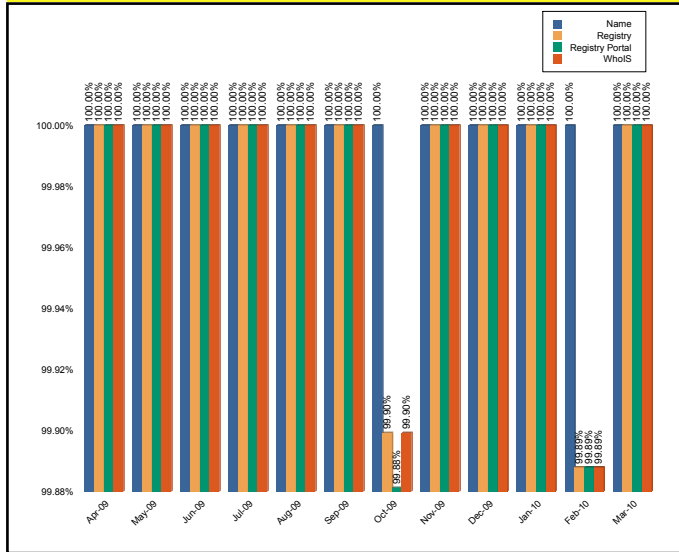
FY 2009/2010 Q3



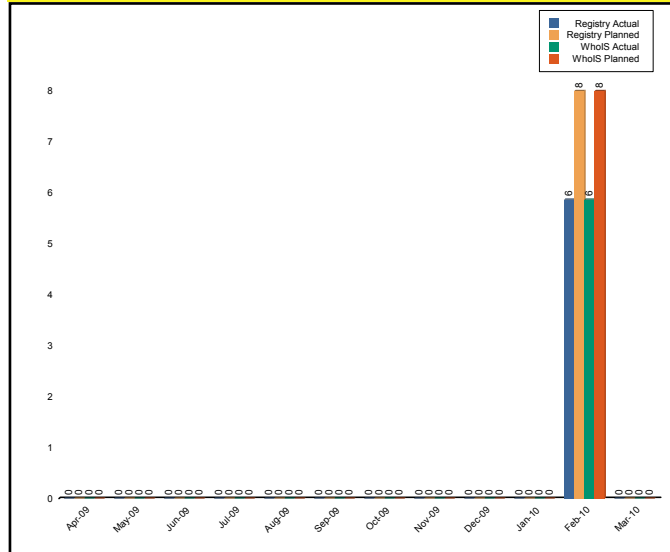
# AusRegistry Quarterly Report to auDA

## Detailed Technical Summary

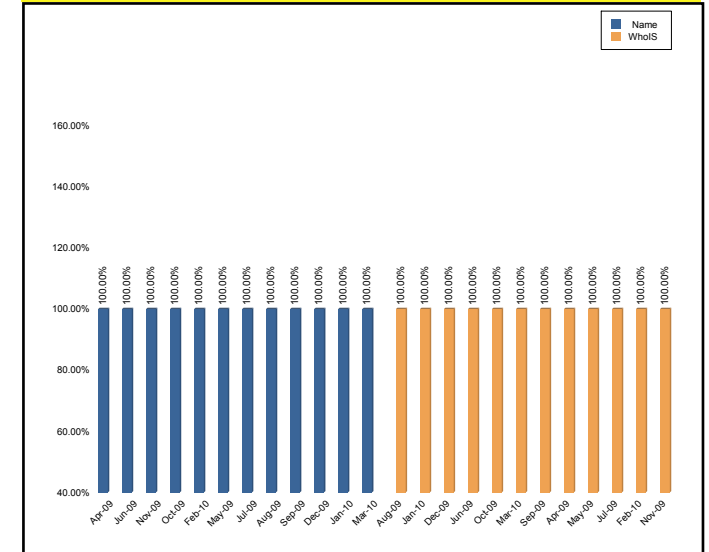
### Service Availability



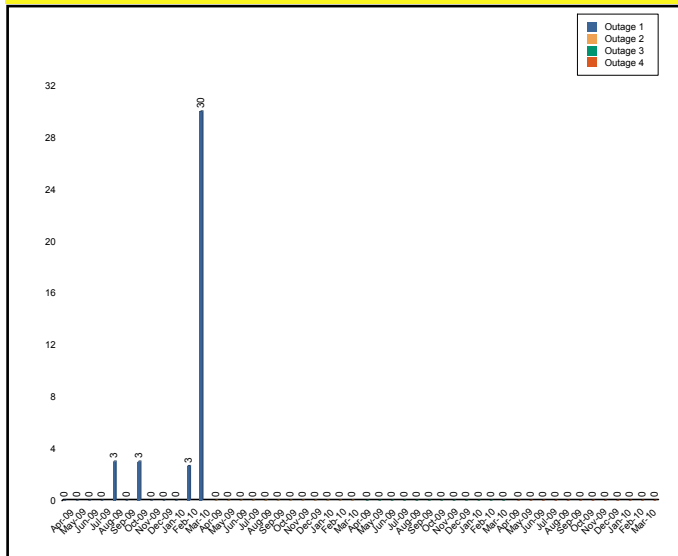
### Extended Planned Outage



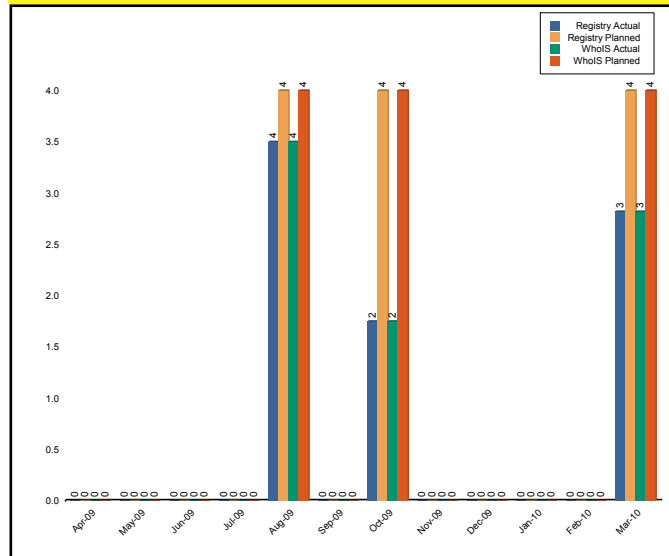
### Update Frequency



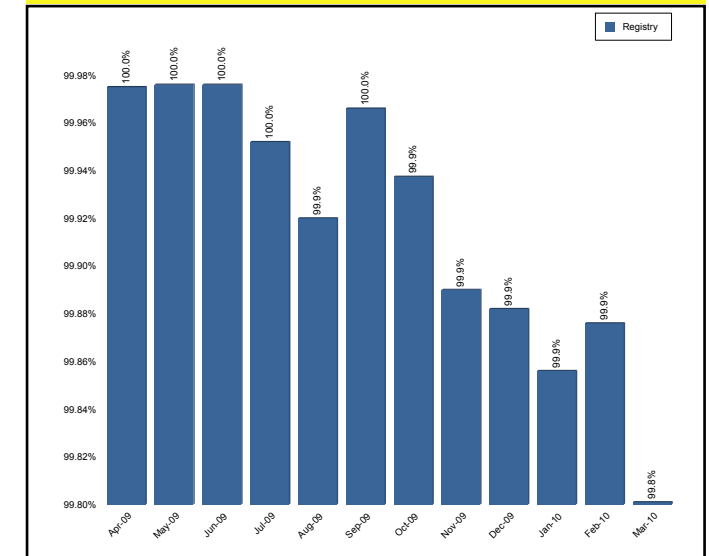
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

# AusRegistry Quaterly Report to auDA

## Definitions

FY 2009/2010 Q3

Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

# AusRegistry Quarterly Report to auDA

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*FY 2009/2010 Q3*

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