



COMPLAINTS FORM

To lodge a complaint against a registrar or reseller, you must complete this form and send it to auDA:

by fax - 03 8341 4112

by mail - 114 Cardigan St, Carlton VIC 3053

PLEASE NOTE: auDA will not investigate your complaint unless you have attempted to resolve it directly with the registrar or reseller - see auDA's Complaints Policy for more information.

Your contact details:

First Name	
Last Name	
Address	
State	
Postcode	
Contact phone number	
Contact fax number	
Contact email address	

Your complaint details:

Name of registrar/reseller you are making a complaint against	
Name of person(s) you have contacted at the registrar/reseller	
When did you first make a complaint to the company?	
Domain Name (if applicable)	

Details of complaint (please attach any relevant documents, eg. copies of correspondence)

I acknowledge that:

This form is for submitting complaints in relation to .au domain name registrars/resellers with respect to breaches of auDA policy.
auDA reserves the right not to investigate a complaint that is frivolous, vexatious, abusive or offensive.